

YOMTC Online Booking Rules



1. Definitions

Adult Member: As defined in the YOMTC bylaws, a member of the Club aged 18 and over, with voting privileges

Coach: A tennis professional hired by the YOMTC to provide tennis instruction and programming

Court Attendant: An individual hired by the YOMTC to provide court attendant services to the Club

Junior Member: As defined in the YOMTC bylaws, a member of the Club under the age of 18, without voting privileges

Non-Prime Time: Daily from noon until 5pm

Online Booking Rules: These online booking rules, or the "Booking Rules", which are updated from time to time and posted on the Club's website at www.oldmilltennis.com

Prime Time: Daily from opening until noon, Sunday to Friday evenings from 5pm until closing

Public Hours: Saturday from 5pm until close and Statutory Holidays from 2 to 4pm

Annual Playing Regulations: The rules and regulations of the YOMTC, which are updated from time to time and posted on the Club's website at www.oldmilltennis.com

York Old Mill Tennis Club: "YOMTC" or the "Club"

2. Booking Window

Members may book courts three (3) days in advance starting at 9 pm. This means that, if it is earlier than 9 pm, a member may book for the current day and the two following days. If it is 9 pm or later, a member may book for the following three days (for example, at 2 pm on Wednesday, a member may book any available court for the rest of Wednesday, and for anytime Thursday or Friday. At 9 pm or later on a Wednesday, a member may book any available court for the following Thursday, Friday or Saturday.)

To encourage fair allocation of court time, each member is limited to a maximum of four (4) hours of booked court time within the three (3)-day booking window. Once you have played one (1) of your bookings, you may top up your four (4) hours, as the booking window is a rolling one.

3. Limits on Consecutive Play

During Prime Time, as defined above (other than during Public Hours), members may book a maximum of one (1) hour of consecutive time for singles or doubles. The limit on consecutive bookings during Prime Time for Club Championship matches may be relaxed at the discretion of the YOMTC Board of Directors.

Outside of Prime Time, that is, between noon and 5 pm on Sunday to Friday, members may book up to two (2) consecutive hours of court time, for singles or doubles. Members found booking more than two (2) consecutive hours of court time may have their bookings canceled by the Court Attendant.

Although there are limits on consecutive play, if courts are not booked after a member's booked time, the member may make a last-minute booking that does not count towards their four (4) hour maximum.

Members may book the subsequent playing period once their current playing period is over via the Court Attendant on duty.

4. Types of Bookings

As of the date of the update to the Booking Rules, Members may choose singles or doubles play on all courts.

When booking a court for singles, the member must enter the names of both players. When booking a court for doubles, the member must enter the names of all players.

Juniors are permitted to play during prime time hours so long as at least one (1) adult member is booked on the same court. Junior only bookings are permitted during non-prime time hours.

Lesson bookings will be prioritized for court 3, but can be modified on-site by the Court Attendant as required.

5. Guest Rules

Currently both Adult Members and Junior Members are allowed to bring a guest to the club a maximum of four (4) times per member per season.

When booking a court with a guest, the member must make sure that all required information is entered in the booking system. The guest fee is paid by the member by credit card online within 15 minutes of the time the court booking is made. E-transfers and cash are NOT accepted for payment. The guest fee is \$10 per guest.

In the event of non-play by the guest when the court is canceled MORE THAN four (4) hours in advance of the start time, the guest fee is converted to a credit in the member's account through the court booking system; the member can use this credit for payment of future members hip or guest fees.

In the event of non-play by the guest for ANY REASON (including inclement weather) LESS THAN four (4) hours in advance of the start time, the guest fee is forfeited.

Multiple guest no-shows may result in the suspension of booking and of playing privileges for the member.

Under no circumstances will a refund be issued for guest fees.

6. Booked Off Courts – Lessons and Public Hours

Coaches are responsible for booking courts for lessons. If court 3 is booked, but there is another court available at the same start time, the Coach or Court Attendant may move players from court 3 to the free court, claiming court 3 for lessons. The Coach or Court Attendant may not bump booked players if there is no court available on which to safely relocate them.

Adult Members and Junior Members are allowed to play during Public Hours, they just cannot book courts. They must follow the City of Toronto rules for public play posted at the courts.

7. No-Shows: Late Arrivals, Court Cancellations, and Penalties

A booked court is held until 10 minutes after the start of the court booking time. If members do not arrive on court within 10 minutes of their court's start time, the booking is forfeited and the remaining part of their booking time will become available in the booking system. The member who booked the court will be recorded as a "no-show." (The time on the clubhouse computer clock is the official time for the club.)

To avoid being logged as a no-show, **play on the court you have booked**, or make sure to let the Court Attendant know you are switching to a different court. Note that if you do not have the Court Attendant re-book you on the new court, you may be bumped from that court.

A member will also be flagged if he or she does not cancel a booking that he or she no longer wants or can use at least four (4) hours ahead of the booked start time.

If a member needs to cancel a court within four (4) hours of the start time, due to an emergency or unforeseen circumstances, please call 416-763-3088 to advise the Court Attendant so that the court can be released for other members. Such cancellations will still be flagged and will still be subject to penalty, but may be shown more leniency by the YOMTC Board of Directors.

Multiple no-shows will result in the suspension of booking privileges.

Members will be warned via email after the first "no-show" or "late cancellation". Two (2) "no-shows" or "late cancellations" by a member will result in loss of court booking privileges for 7 days. A subsequent, or third, "no-show" or "late cancellation" may result in loss of court booking privileges for a month. A fourth "no-show" will result in loss of court booking and playing privileges for the remainder of the season.

If a member is suspended, they will not be able to play at the YOMTC outside of Public Hours, book courts or have courts booked by them by other members.

NOTE: If the courts are unplayable (e.g. if it is raining or the courts are wet) when a booking starts, the club attendant will cancel the booking. Members will not be penalized for "no-shows" when it rains. However, the rules outlined in Section 5 (Guest Rules) with respect to guest fees and number of guest passes per season still apply. Members are advised to check Club conditions before deciding not to show up. However, as weather is localized, members must book again if the weather clears.

8. Other Misuse and Penalties

The booking rules will be enforced through a combination of Jegysoft's programming and oversight by the Court Attendants, the Jegysoft Administrator, and members of the YOMTC Board of Directors. While it may be possible to cheat the Jegysoft rules, **members who are found to be breaking the rules will be penalized**. Repeated offenses against the rules may be penalized with a series of escalating booking, and therefore playing, suspensions, and could lead to suspension or cancellation of YOMTC memberships.